

## Palantir in Healthcare - *Factsheet*

*Research by Popular Democracy & American Friends Service Committee*

Palantir, a surveillance tech company, holds major contracts with ICE to track immigrants, with the U.S. and Israeli militaries, and, according to its CEO, Alex Karp, its “weapons software is in every combat situation I’m aware of.”<sup>1</sup>

Palantir’s reach extends beyond the military. This research brief outlines the company’s inroads into the business of health data and hospital management software. More detailed information is provided in the following pages. Everyday people are recognizing that healthcare is no place for a surveillance tech company.

### We ask hospital systems to:

- **Pledge to refuse future contracts** and software tools from Palantir.
- **Decline to implement** Palantir products.
- **Cut existing contracts** and ties with Palantir.

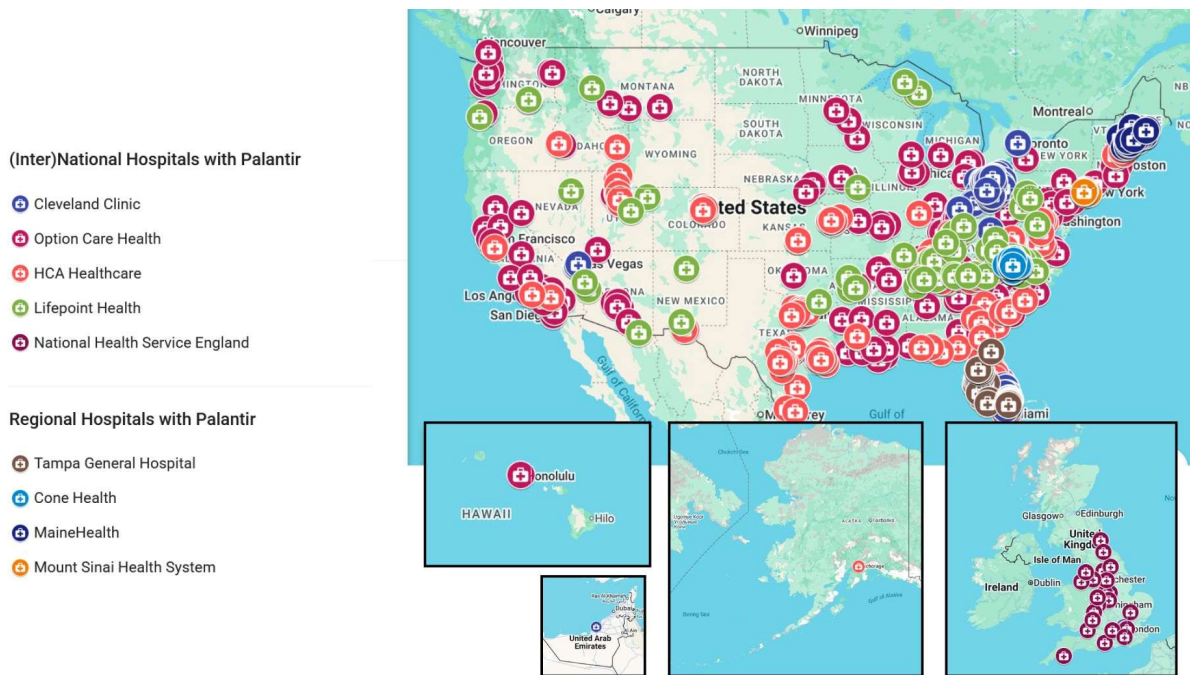
### Summary → Why We Are Concerned

- A company that enables **ICE deportations**, the **U.S. wars** of aggression, and **genocide by Israel** has no place in our hospitals. Palantir has quietly become a dominant **healthcare data infrastructure provider** across major U.S. hospital systems by offering AI tools to automate staffing, insurance communications, and analysis of patient data. They are collecting sensitive patient records, billing data, and clinical notes at scale. These practices raise significant privacy, due process, and civil rights concerns. There is a concern that sensitive medical information could be used for deportations. Palantir’s contract with ICE includes building **sophisticated surveillance tools for ICE** that use both government and private databases. Medicaid has already begun sharing data with ICE.
- Patients, particularly undocumented immigrants, **who are avoiding care out of fear** that clinical information could be used to deport them create risks to themselves and to public health.
- Nurses in hospitals that use Palantir report that its software creates **unsustainable and faulty nurse schedules** that ultimately perpetuate the national nursing staffing crisis. Nurses with National Nurses United are taking action against Palantir in their hospitals, like in HCA Healthcare and MaineHealth.<sup>2</sup>

**How extensive is Palantir’s involvement in healthcare?**

*Palantir manages 21% of hospital beds in the U.S. according to company executives.<sup>3</sup>*

Hospital systems with known contracts with Palantir are shown below.<sup>4</sup> In the United States, it contracts with at least four major national hospital systems and four significant regional hospital networks, together covering 46 states.



**Why is Palantir interested in healthcare?**

- Healthcare generates enormous amounts of data, and many companies build their business model around selling it. “Healthcare produces nearly a third of the world’s entire data, and studies indicate that almost 97% of it goes unused,”<sup>5</sup> as reported by Forbes.<sup>6</sup> Palantir’s business model hinges on centralizing and organizing these data sources, and using AI to automate decision-making and planning. Such AI use in healthcare produces racially disparate outcomes for Black, Latine, and low-income people, undermining due process and equal protection rights for health care access.<sup>7</sup>
- Healthcare technology company OneMedNet Corporation claims that its partnership with Palantir will help unlock a “\$868 billion market opportunity in AI-driven healthcare.”<sup>8</sup> This demonstrates their hopes for growth in this industry, as healthcare accounted for about 7% of Palantir’s total \$194 million of revenue in 2024.<sup>9</sup>

### Healthcare data is being used for immigration enforcement.

- Palantir’s former New York City Health + Hospital contract states that Palantir can “de-identify protected health information (PHI) and utilize de-identified PHI for purposes other than research.”<sup>10</sup> De-identification involves stripping names and other personal identifying information. However, re-identification is possible.<sup>11</sup> This may be an issue in other hospitals that Palantir works with, as this appears to be a standard clause in the company’s contract.
- Simultaneously, according to reporting by 404media, Palantir is building a tool that maps deportation targets by mining addresses from Health and Human Services, using healthcare data for immigration enforcement.<sup>12</sup>
- Medicaid is also sharing data with ICE.<sup>13</sup> While Medicaid officials stated that they would not share immigration statuses with immigration authorities, hospitals and states are not sure whether to alert patients that their information could be used to deport them.<sup>14</sup> And despite an injunction to limit some of the data shared, the Trump administration has disregarded the data-sharing limits set by the court and continues to share data of lawful permanent residents and U.S. citizens.<sup>15</sup>
- At least four federal agencies, including the Departments of Homeland Security (ICE’s parent agency) and Health and Human Services, have implemented Palantir’s Foundry, a data platform that integrates, manages, and analyzes large-scale operational data to help organizations make decisions and run automated workflows. *The New York Times* reported that Palantir is trying to build a vast surveillance database of Americans, and is trying to buy data from the Social Security Administration and the Internal Revenue Service.<sup>16</sup>

### We can win

In March 2026, NYC Health + Hospitals (NYCHH) dropped its contract with Palantir following organizer pressure.<sup>17</sup>

Researchers from the American Friends Service Committee (AFSC) made a public records request, which uncovered the then-hidden, multi-million-dollar contract. The Intercept reported on Palantir’s contract with NYCHH, which was meant to optimize Medicaid billing by scanning patient health notes.<sup>18</sup>

Following the reveal, New York Communities for Change, NYC Planet Over Profit, the Climate Organizing Hub, Make the Road, and other community groups called for an end to the contract and brought their concerns to the NYC City Councilmembers, while residents testified against the contract at the NYC City Council Committee on Hospitals.

“Palantir shouldn’t be anywhere near the private health data of New Yorkers, and the public’s money shouldn’t be anywhere near Palantir,” said Michael Kink, the Executive Director of the

Strong Economy For All Coalition in New York after NYCHH announced it was dropping the contract. “HHC’s action should be the first step to detaching all city contracts and all public pension funds from the worst corporation of the 21st century.”

### Is Palantir in your Hospital?

Healthcare systems use Palantir to bring separate data sets together and use AI to direct hospital decisions. That primarily looks like:

1. AI deciding which beds patients are placed in.
2. AI designed staffing and scheduling.
3. AI drafted communications with insurance companies.
4. AI analysis of patient data.

Below are the names identified so far of Palantir software used in healthcare. This is not an exhaustive list.

- **Hospital 360** gives a real-time status report of the hospital network with AI tools recommending patient transfers and care as well as predicting number of patients.<sup>19</sup>
- **Operating Room 360 / OR PACU 360** plans patient schedules.<sup>20</sup>
- “**AIP**” or “**Foundry**” before the name of a system. (Ex. “AIP for Denials Management” or “AIP for Hospitals”)<sup>21</sup>
- **Virtual Command Center** (also known as “Command Center Workspace”) plans nurse staffing based on patient flow at Cleveland Clinic.<sup>22</sup>
- **Timpani/HCA Inspire/Nurse Staffing Automation Manager** and **Day-of Assignment Workflow** manages nurse’s time at HCA Healthcare.<sup>23</sup>
- The “**Hospital Sync**” applications use AI tools to recommend patient placements and prioritization at Tampa General Hospital.<sup>24</sup>
- **Patient Card** is a single living summary that documents patients along their healthcare journey at the Hospital for Special Surgery.<sup>25</sup>

### Major healthcare systems use Palantir. This list is not exhaustive.

- **HCA Healthcare:** The largest for-profit hospital chain in the U.S., operating 186 hospitals and 2,000+ care sites across 20 states.<sup>26</sup> Palantir designed the software called Timpani to automate nurse scheduling at over 80 hospitals since January 2023.<sup>27</sup>
- **Cleveland Clinic:** One of the largest and most renowned academic medical centers in the U.S., with 82,608 caregivers, 23 hospitals and 280 outpatient facilities.<sup>28</sup> Signed a

10-year deal with Palantir to run a "Virtual Command Center" that uses AI to predict patient demand, manage bed assignments, and allocate staffing in real time.<sup>29</sup>

- **Joint Commission:** The independent nonprofit body that accredits over 80% of U.S. hospitals and sets national healthcare quality and safety standards. Announced a long-term strategic partnership with Palantir in May 2025 to overhaul how accreditation and patient safety data are gathered and used across the healthcare system.<sup>30</sup>
- **Lifepoint Health:** Over 60 acute care hospitals, soon-to-be 60 rehabilitation hospitals, 25 behavioral health facilities, and 900 clinics across the country, with a focus on behavioral health. The average age of their patients is 72, many of them rural.<sup>31</sup> They use Palantir's Foundry system to connect data across hospitals, and to detect sepsis.<sup>32</sup>
- **Option Care Health:** The nation's largest independent provider of home and alternate-site infusion services, serving all 50 states. Signed a multi-year partnership with Palantir in 2024 to use its AIP platform for nurse scheduling, patient onboarding, purchasing, and supply chain management.<sup>33</sup> Infusion therapy is a method of delivering medication, fluids, or nutrients directly into a patient's bloodstream through an IV, used to treat conditions like cancer, infections, autoimmune disorders, and dehydration that require drugs that can't be taken orally or need to be administered over time.<sup>34</sup>

#### Many large regional hospitals use Palantir as well.

- **MaineHealth** uses Palantir to automate communications with insurance companies.<sup>35</sup> This hospital network includes 13 non-profit health facilities across the state of Maine.
- **Tampa General Hospital:** One of Palantir's first healthcare clients (2021),<sup>36</sup> with over 1000 beds and over 4 million patients in the region.<sup>37</sup> It uses Palantir for revenue management and care coordination.<sup>38</sup>
- **Mt. Sinai Health System:** One of the largest academic medical systems in the New York metro area, with 48,000 employees across seven hospitals, 400+ outpatient practices, and a leading medical school.<sup>39</sup> It adopted Palantir's Foundry platform for data analytics and hospital operations. It bragged about being able to reduce patient stay by 1.5 days.<sup>40</sup>
- **Nebraska Medicine:** This \$2.5B academic health system based in Omaha uses AIP and Foundry to discharge patients faster and respond to claim denials. The contract is multi-year starting in 2024.<sup>41</sup>

#### Palantir in the US Government's Department of Health and Services (HHS)

Palantir has worked with HHS since 2013, with the largest recent contract being a \$90 million contract vehicle to use Palantir software to unify datasets.<sup>42</sup> Trump picked Jim O'Neill for the Deputy Secretary of the HHS, the No. 2 position in the agency. O'Neill has worked for and co-founded multiple investment companies with Palantir's leadership beginning in 2008.<sup>43</sup>

Furthermore, Palantir software engineer of 13 years Clark Minor is the Chief Information Officer of the HHS, overseeing data management and security.<sup>44</sup>

These contracts include work like National Cancer Institute using Palantir to financially assess the organization’s projects and combine datasets for research.<sup>45</sup> The National Institutes of Health has also awarded Palantir and a group of other institutions \$30 million to connect separate healthcare datasets to research health outcomes.<sup>46</sup>

**Does using Palantir actually optimize healthcare?**

- National Nurses United reported that at HCA hospitals, Palantir-developed Timpani “creates unsustainable and faulty schedules that ultimately perpetuate the national short-staffing crisis.”<sup>47</sup>
- Democracy for Sale reported that fewer than a quarter of England’s 215 hospital trusts were actively using Palantir’s platform by the end of 2024, because it caused them to lose functionality and weren’t as useful.<sup>48</sup> In England, the National Health Service is organized into administrative bodies known as “trusts,” each overseeing one or more facilities.<sup>49</sup>

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**Endnotes**

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